

# **TENTERFIELD SHIRE COUNCIL**

## **POLICY STATEMENT**

### **HEADING:**

**Water Concession for Medical Conditions**

### **MEETING ADOPTED AND RESOLUTION NO.:**

**23 August 2017  
168/17**

### **HISTORY OF PREVIOUSLY DOCUMENT ADOPTED:**

**27 March 2013            73/13  
24 June 2015            195/15**

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### **Introduction:**

This policy has been developed to enable Council to establish guidelines for the staff and the public regarding the provisions of a concession to ratepayers who have extraordinary water usage within private households due to medical conditions.

### **Background**

Certain medical conditions require additional water usage as part of best practice treatments. This policy provides a means for Councils to grant relief from increased water consumption in these cases.

### **Policy:**

1. That Council grant a concession of:
  - a. 10kl per billing period (equivalent to 20 kl per financial year or part thereof) to a registered ratepayer with a medical condition requiring a colostomy bag;
  - b. 50kl per billing period (equivalent to 100 kl per financial year or part thereof), to a registered ratepayer required to use a Home Haemodialysis machine in the home.
2. This concession is to be granted on application, submitted annually and supported by a letter from the governing Health Service (i.e. Hunter New England Area Health, North Coast Area Health, NSW Health etc.) verifying a Colostomy / Home Haemodialysis machine is in use at the property.
3. For Haemodialysis patients;
  - a. Connections to the water service shall comply with the following:
    - i. A stop valve, strainer and backflow prevention device shall be installed at the connection of the water supply to the haemodialysis machine.
    - ii. Haemodialysis machines shall be installed in accordance with the manufacturer's instructions.
  - b. The water service to the haemodialysis machine shall be capable of maintaining the flow rate recommended by the manufacturer of the haemodialysis machine during periods of peak demand.
  - c. Where a water meter is installed, it shall be blue in colour denoting that a haemodialysis machine is connected to the water supply.
  - d. Service valves either side of the blue water meter are also painted blue to ensure staff do not shut valves.