

## **TENTERFIELD SHIRE COUNCIL**

### **POLICY STATEMENT**

#### **HEADING:**

**Water – Service Connections**

#### **MEETING ADOPTED AND RESOLUTION NO.:**

**23 August 2017  
168/17**

#### **HISTORY OF DOCUMENT PREVIOUSLY ADOPTED:**

<b>27 July 2000</b>	<b>645/00</b>
<b>24 October 2012</b>	<b>429/12</b>
<b>23 September 2015</b>	<b>303/15</b>

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#### **Policy:**

##### *Definitions*

An Urban Connection for the purpose of this policy is defined as being a connection to a property located inside the town or village water supply area.

A Rural Connection for the purpose of this policy is defined as being a connection to a property located outside of the town or village water supply area that has reticulated water supplied from the Council water supply to that property.

##### **Urban Connections**

Where more than one (1) parcel of land is valued together and the owner requires more than one (1) water service connection to such lands, such additional water service connection be provided on the following basis:-

- a) That the owner be required to meet the full cost of the water service connection including the necessary water meter.

##### **Rural Connections**

The supply of water to all consumers is governed by the provisions of the Local Government Act 1993 and regulations thereunder. The regulations may be changed from time to time by the Minister for Local Government.

Where the connection to Council's main is used to supply two or more properties with separate meters, the properties shall be jointly and severally responsible for the line between the Council's main and the meters (This applies in particular to the properties connected to the Mt. Lindesay Water Users private line which supplies many properties). For any works by Council required to repair or maintain these private connections, the cost of such repairs will be charged to the connected properties. The distribution of the cost will be on the basis of an equal share for each connected property.

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**Statement Policy No. 2.231**  
**Date of Effect:** 23 August 2017  
**Name of Policy:** Water – Services Connections

**Review Date:**  
August 2020

**Responsible Officer:**  
Chief Operating Officer

## Conditions of Supply

1. Council offers to supply water from Council mains to rural connections by allowing the property owner to connect to the main upon the appropriate approval being given by Council. Council approval is subject to the terms and conditions of supply being agreed to by the property owner at the time the application to connect to Council's mains is submitted. Each separate connection will require the property owner through application to request from Council approval in writing before the connection is made. Council does not guarantee a satisfactory flow, pressure, quality and the connection is allowed at the risk of the consumer.

Council reserves the right to refuse any application to connect to a Council main as a rural connection.

2. A connection when approved may only serve a single dwelling on the parcel of land to which the connection is allowed. The connection of further dwellings will each be treated as a separate connection, subject to prior approval, as in 1 above, and subject to 5 below, and regardless of whether the second or subsequent dwelling on the same parcel of land is proposed to be physically supplied by a downstream line of pipe continuous from the first connection, or whether a separate connection is made to each dwelling.

In the event that consent is issued for the second or subsequent dwelling on the downstream line of pipe on the same parcel of land, only one meter shall be installed at the connection to the Council main. It shall be the property owner's responsibility to ascertain the proportion of Council fees and charges for water supply that will be borne by each household on the property, notwithstanding that the property owner alone is entirely responsible for the payment of any fees and charges due to Council for any and all of the approved rural connections on the parcel of land.

3. The property owner shall bear and pay the whole cost including materials and labour of supplying and installing a water meter (including an anti-backflow device) of a size and standard approved by Council before installation together with the whole cost including materials and labour of the water service from the water main to the property owner's land. The meter shall be installed as close as is practicable to the connection to Council's main.
4. The property owner shall properly maintain and repair the aforesaid water meter and the water service at his own expense under all circumstances and promptly carry out at his own expense any repairs required by the Council. In the event of the Property Owner failing to carry out the required repairs, the Council may carry out the same and recover the cost thereof from the Property Owner as a debt due by the Property Owner to the Council. Should Council be made aware that a fault exists in any part of the service, the water supply shall be cut off at the main until repairs have been carried out to Council's satisfaction.
5. A capital contribution equal to 1.5 times the applicable developer's charges identified in Council's Water and Sewerage Contribution Plan, at the time the contribution is paid, shall be made as a contribution towards the capital cost of the water treatment plant and reticulated system generally.

Any extension of the service under 2 above shall also be subject to any capital contribution required under any Council Policy at the time of such approval.

6. Neither the property owner nor any person with or without his knowledge shall, use for other than domestic purposes water supplied by the Council.

Domestic use includes the use of water for gardens and vegetable growing and for animals where such use is for the sole benefit of the property owner or his tenants or invitees, but does not include the use of water for such purpose where the produce or production is for sale or for any manufacturing purpose.

7. Council may cut off or restrict the supply under the Local Government Act 1993. Council shall not be impeached for so doing, or for any consequence arising from such disconnection.

8. The property owner shall pay all charges as fixed by Council from time to time in accordance with its policy for the supply of water to a rural service connection.

The property owner shall pay the annual availability charge, the water usage charge, and any other, fees or charges applicable to Urban and Rural Connections set by Council in its Management Plans and Revenue Policy Statements each year.

9. The property owner may terminate the rural service offered by Council by giving written notice of this intention and agreeing to pay all costs relating to the disconnection.

10. A property owner where a rural connection already exists without Council consent shall accept the Council's offer of a rural water connection on the above terms and conditions by accepting the supply and payment of any of the applicable charges specified in 5 and or 8 above.

A property owner where a rural connection already exists with the approval of Council, having met the conditions set by Council in approving the connection of that property to a Water Supply (including the payment of a capital contribution where applicable) shall accept the Council's offer of a rural water connection on the above terms and conditions by accepting the supply and payment of any applicable charges specified in 8 above.