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Visit the Tenterfield Shire Library website information, you might be surprised at what you will find:

<https://www.tenterfield.nsw.gov.au/community/library>

**Pressreader** provides access to over 7000 newspapers and magazines in a variety of languages. There are approximately 1600 English language magazine titles and more are added each year. You can download the app from the Apple App Store or the Google Play store to your Apple or Android device.

Once you have downloaded the app you can access the library subscription by opening the App clicking on Sign In then the 'Libraries and Groups' symbol. Select: "Library – Tenterfield Public Library" then input your library card barcode (include the capital letter that is part of your current card number) and the password you use to access your library account via the Library's online catalogue.

### **ZIPTALES – easy navigation, free unlimited access**

Ziptales offers over 500 interactive stories and activities ranging from the classic favourites like - Cinderella, Pinocchio, Sleeping Beauty and Rapunzel to original tales - animal stories, scary stories, mystery, comedy, and many more genre categories. Aligned to the Australian curriculum, and read by trained actors, all stories come with follow up quizzes for those who wish to check reading comprehension.

Ziptales has three main libraries catering for Preschool to Kindergarten, Foundation / Prep to Year 2, and Years 3 to 6. All you need is your Tenterfield Public Library borrower card number as it is free to use for library members. Follow the links on the Library database pages of Council's website or use this link: <https://www.ziptales.com/subs/tenterfield/>

### **MENTAL HEALTH AND WELLBEING DURING THE CORONAVIRUS COVID-19 OUTBREAK**

Lifeline - [www.lifeline.org.au/get-help/topics/mental-health-and-wellbeing-during-the-coronavirus-covid-19-outbreak](http://www.lifeline.org.au/get-help/topics/mental-health-and-wellbeing-during-the-coronavirus-covid-19-outbreak)

#### **Staying connected through the COVID-19 crisis**

Research after the SARS pandemic in Hong Kong in 2008, provides evidence of the significance of connection through epidemics. It found that residents in Hong Kong experienced increased social connectedness, which offset the negative mental health impacts of the pandemic.

As connection is so important during this time, here are some tips on staying connected to others during this time. Remember – we are all in this together.

If there is someone you think may struggle through social isolation, it is important to reach out to them and let them know you care:

- Call them to check on their welfare
- Send an email
- Leave a note under their door

- Don't underestimate the power you have to offer hope to another person.

We encourage people to get creative with how they interact, here are some ways to stay connected if self-isolating:

- Set up a gratitude tree – where every member posts a message or sends a text to other members to share something they are grateful for.
- Find a buddy, or group of, to set daily challenges with. These could include a healthy habit, a mindful practice, a creative pursuit. Be sure to encourage and check in daily to stay motivated.
- Set dates and times to watch the same TV shows/movies with someone and message each other your thoughts along the way... kind of like Goggle Box but you're not sharing the couch!

If your local community has one, join its social media group! This will keep you up to date with what's going on directly around you. It may also include ways you can perhaps reach out and connect with someone less fortunate than you and ways to assist them.

### **CREDIT/DEBIT CARD PAYMENTS ONLY AT TENTERFIELD WASTE TRANSFER STATION**

Commencing Monday, 6 April 2020, the Tenterfield Waste Transfer Station will no longer accept cash payments.

A credit card/debit card will be the only acceptable method of payment for the foreseeable future.

With limited options to bank cash given the National Australia Bank's impending temporary shut down; the need to protect our staff from handling large volumes of cash due to COVID-19; and a limited stock of protective items at this time, Council has been forced to implement this change.

Investigations are also underway to introduce electronic fund transfer at other Waste Transfer Stations across the Shire in the near future.

### **NOTICE OF DISRUPTION TO TRAFFIC**

The following roads will be closed as works progress and access to closed sections will be available to local residents only.

Francis Street—Between Douglas & Clive Streets

Clive Street—Between Francis & Scott Streets

Scott Street—Between Clive Street & Donnelly Lane

The temporary road closures are required for council to complete the construction of a water pipeline from the Tenterfield Transport Museum and the Tenterfield water supply located on Scrub Road between 7.00 and 6.00pm for a period of up to one month.

All enquires concerning the project can be directed to Council's Manager Water and Waste, Gillian Marchant, on 0427 248 273



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Contact us

02 6736 6000

FREE CALL 1300 762 400 (Landline only)

Tenterfield Shire Council's Administration Building is located at 247 Rouse Street, Tenterfield.

Phone hours: 8.30am to 5.00pm Monday to Friday.

[www.tenterfield.nsw.gov.au](http://www.tenterfield.nsw.gov.au)



COVID 19 has finally hit Tenterfield.

I took this picture Thursday 26 March at 3.40 PM near the pedestrian crossing looking south in front of Council Chambers on Rouse Street.

It's the first time during business hours in the 2 ½ years I've been here that I haven't seen a single car parked in the busiest area of our main street.

If this is what is to come I think the threat to the economy has been severely underestimated.

All the more reason to continue to provide sound leadership, focus on the end of the pandemic, and encourage our wonderful community to stay positive.

We should keep our eyes and ears open for those suffering mental stress too.

**Tony Dodds**  
Chief Executive

## COVID-19 – A MESSAGE FROM THE MAYOR AND CHIEF EXECUTIVE

In these times of uncertainty, Mayor Peter Petty wishes to assure the community that Council is taking all possible measures to ensure the major services of waste removal, water availability and quality, and maintenance of sewerage services remain functional for the unknown period before us.

Council continues to monitor the evolving guidelines issuing from the Federal Health Department, NSW Health, NSW Office of Local Government, and the Prime Minister, and remains confident that the early precautions of closing the Libraries, School of Arts/Cinema, Tenterfield Memorial Pool, Visitor Information Centre and face to face Customer Service desk will pay dividends in ensuring that Council will be able to offer the community a level of service in other areas, albeit reduced.

Much work has been done to relocate staff from the Administration Office to their homes, ensuring they have the internet connections and equipment required to continue to work from home. Last Thursday, Council reduced staff levels in the Administration Building with only 10 staff members now able to access the building, the remaining working from home and delivering or picking up documents and items through a specially set up area to ensure isolation.

“Chief Executive Terry Dodds and his team of managers have done an amazing job.” Mayor Peter Petty said.

“Despite the anxiety of having to face a totally unknown situation, staff have got on with the job and with the support of Council’s IT team, the majority of indoor staff members are now out of the building and where they should be, at home supporting their family, while still able to function and deliver most of the requirements of their work place,” the Mayor added.

Meanwhile, the outdoor workforce have not been idle with the following actions being taken:

### Water & Sewer

- Water & Sewer services will continue as normal for Tenterfield, Urbenville and Jennings (water only).
- Back-up procedure and guidelines being prepared and tested to provide for un-trained staff to carry out operations at Tenterfield and Urbenville Water and Sewerage Treatment Works if needed.
- Council staff in Tenterfield are separated into 2 crews. Working week about in the Sewerage Treatment Plant and Water Treatment Plant. The crews will continue to provide services for water meter installations/replacements/leaks and sewer (boundary shaft) connections as well as mains breaks and sewer chokes. Capital works will be prioritised and scheduled monthly.
- Urbenville teams have been separated to work at the Water Treatment Plant and Sewerage Treatment Plant. As with Tenterfield, the Urbenville team will

undertake services and will additionally undertake some asset maintenance.

- Cross training with Works staff has commenced in case social isolation is required.
- Discussions are taking place with Kyogle Council and Southern Downs Regional Council regarding cross training with existing Woodenbong arrangements in place.

### Waste

- Waste services will continue as normal at all Transfer Stations, kerbside pickups and the Boonoo Boonoo landfill.
- Transfer Station hygiene and customer service training completed. Staff will wear personal protection of masks and gloves when dealing with the public and follow decontamination procedures. No assistance will be provided to customers to limit staff exposure.
- Council is working towards cashless transactions at all Transfer Stations.
- Tenterfield Waste Transfer Station will no longer accept cash from Monday, 6 April 2020.

### Fleet/Workshop

- Essential services are number one priority – Waste, Water and Sewer.
- Implementing roster (which may vary depending on developments going forward and operational hours of outdoor workforce).
- Planning from Works is a priority; staggered shifts to allow repairs or services outside current working hours.
- Vehicle registration check suspended to Thursday, 30 April 2020 subject to review.

### Roads and Bridges

- Some capital projects to be postponed.
- Plains Station Road construction –conducting repairs to storm damage through Frasers Cutting.
- Urbenville Bridge and Boundary Creek Bridge on Beaury Creek Road – Following the prestart meeting, construction of the sidetrack will occur. Bridge work commencement under review.
- Long Gully Road – fire/storm damage. Works to continue unblocking pipes on Rocky River Road in the short term
- Rivertree Road grading – postponed.
- Bruxner Way road widening project - postponed.
- Woodside Road causeway – programmed.
- Road Maintenance Work – continuing as scheduled for the Urbenville crew.
- Western Grading - as programmed.
- Eastern Grading – as programmed.

- Northern Grading – as programmed.
- Central Area Grading - as programmed.
- Slashing as programmed.
- Concrete crew - Springfield Road storm repairs.
- Bridge crew undertaking bridge inspections in preparation for maintenance activities.
- Tenthill Road – work on fire damaged trees followed by drainage upgrades.
- Patching – as programmed and reactive.
- Footpath inspections to continue.

“We cannot expect, under the circumstances, to go about our normal business. However we will continue to maintain operations for as long as we can and ensure that our essential services continue to function, especially those related to safety, water, sewer and waste,” Chief Executive Terry Dodds said.

Mayor Peter Petty added, “Council have worked hard to build a wonderful team of staff (both indoor and outdoor). They rose to the task over and over again during the fire and drought events in 2019 and have bounced back to achieve great things once again with the implementation of harsh guidelines to battle the oncoming COVID-19 pandemic”.

“We need to ensure that we do everything we can to carry on so that as many services as possible are maintained”.

“I am extremely proud to have such a dedicated Council workforce. They are indicative of the spirit and resilience of our whole Shire wide community and although this disaster is unknown, I am sure that we will all work together to come out the other end intact,” the Mayor concluded.

## COUNCIL DEFERS SALE OF LAND FOR UNPAID RATES

Further to the advertised sale scheduled for Friday, 26 June 2020, Council is conscious that to proceed with the sale of land for unpaid rates at this time of uncertainty for many people, would not be in the public interest. Therefore, the sale of land for unpaid rates will be deferred until further notice.

Please stay safe, follow the social distancing and personal safety guidelines and visit <https://www.health.gov.au/> for information and updates about the COVID-19 situation.

## UTILISE YOUR LIBRARY'S ON LINE SERVICES

During this time of social isolation, your Tenterfield Library continues to offer on line services to keep your family and you entertained.

Although unable to meet your real book reading needs, the following on line services may assist. Staff are available to take your call on (02) 6736 6060 or email