



Red Cross Disaster Recovery

May 2020

“Talking to people, talking to your neighbours, being part of the community, that all helps to build up resilience after a disaster”

Flood Survivor, Condong NSW

This flyer provides information for people impacted by drought, fires, floods, and pandemic over the past year. After so many challenges, we want you to know that support is still available, and that our network of local Red Cross volunteers are still here and ready to support you, your family, and your friends. Recovery takes time, and we’d love to hear from you.

Bushfire Grants – 1800 733 276

Red Cross has funding and other recovery support available to assist you:

- **“Emergency Grant”** for people who lost their primary residence as a result of bushfire (whether tenants or home-owners) since 01 July 2019 – up to \$20,000 is available
- **“Re-establishment Grant”** assists both tenants and home-owners to set up new homes if theirs were lost – up to \$30,000 is available
- **“Repair Grant”** for home-owners who did not lose their properties, but suffered structural damage to their homes, including damage to private water, power or septic systems – up to \$5,000 is available.
- **“Injury Grant”** for people who were hospitalised for two or more days as the direct result of physical injuries or mental health issues caused by the fires – up to \$7,500 is available.





Red Cross Recovery Support

Emergency Relief Grants

So far, we've made payments to over 3,900 people affected by the bushfires. But we know there are people who still haven't got in touch – if your home was damaged or destroyed, or if you were hospitalised, please contact the Red Cross Grants Team on: 1800 733 276 or visit our website – applications close 30 June 2020:

<https://www.redcross.org.au/get-help/emergencies/recovering-from-emergencies/grants>

Looking after yourself

After any disaster, it's normal to feel upset, anxious and distressed.

In 2019-20, our region has experienced a series of disasters: drought, fire, flood, and now pandemic. All of these will take time to process.

You don't need to do this on your own. There are Red Cross volunteers ready to talk to you about how you're feeling and who can help you to connect to other services and support – Service NSW Bushfire Care Service; DPI Fire Recovery Workers; staff from Rural Adversity Mental Health Program; Beyond Blue and Kids Helpline.

If you would like to talk to one of our Red Cross volunteers, please call: 0414 928 129 or email: nswemergency@redcross.org.au with your contact details and we'll be in touch.

Recovery Resources Online

Red Cross has lots of useful recovery resources for individuals, parents, caregivers, teachers, and communities on our website, please visit:

<https://www.redcross.org.au/get-help/emergencies>

"I just wanted to send my heartfelt 'thank-you' to the Red Cross for assisting me with the emergency bushfire relief grants – these monies will go a long way in helping me to rebuild my life. It is wonderful to know that the Australian people care and that organisations like yours step up in times of crisis to pull the strings to coordinate the huge recovery and support effort."

Fire Survivor, 2020

