



# News release

Insurance Council  
of Australia

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Wednesday, 14 September 2022

## Date change for Lismore insurer customer meetings

The Insurance Council of Australia (ICA) and insurers will be in northern New South Wales flood-impacted communities from next week for in-person meetings with customers affected by this year's floods and severe weather.

Please note the Lismore in-person event has changed date from Thursday 22 September to Tuesday 27 September to acknowledge and observe the National Day of Mourning for Queen Elizabeth II.

The in-person meetings will be from midday to 8pm on:

- Monday 19 September at Ex-Services Club, Mullumbimby
- Tuesday 20 September at RSM Club, Casino
- Wednesday 21 September at Ballina RSL Club, Ballina
- **NEW DATE** - Tuesday 27 September at Lismore Workers Club, Lismore

Appointments are essential for the in-person meetings.

To book go to [insurancecouncil.com.au/bookings](https://insurancecouncil.com.au/bookings)

The cost of this year's floods across SE Queensland and northern New South Wales is \$5.275 billion, making it Australia's second costliest natural disaster ever. Insurers have received around 233,100 claims across both states.

Quote attributable to ICA CEO Andrew Hall:

The ICA and insurers encourage policyholders impacted by the flood and severe weather earlier this year to take the opportunity to make a booking and meet in-person with their insurer to discuss the specific details of their claims and receive updates on the claims process.