



Tenterfield Shire Council
2022 Community Strategic Plan
Community Engagement Report
Integrated Planning & Reporting Documents
Community Consultation
April – May 2022
Attachments 1 - 22

Community Consultation Meetings:

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| Tuesday 5 April 2022 | Jennings – 11 people signed in Sunnyside – 15 people signed in |
| Wednesday 6 April 2022 | Bolivia – 17 people signed in Torrington – 17 people signed in |
| Thursday 7 April 2022 | Tenterfield – 7.30am – 5 people signed in Drake – 12 people signed in |
| Friday 8 April 2022 | Mingoola – 14 people signed in Tenterfield – 4pm – 42 people signed in |
| Saturday 9 April 2022 | Urbenville – 27 people signed in Legume – 16 people signed in Liston – 22 people signed in Total – 198 people signed in |

Sign In Sheets: [ALTUS IN22/2B84353C](#)

Sign in sheets were provided however these did not capture all participants from my observation, particularly the PM Tenterfield meeting which only 42 people signed in however I observed that it would have been closer to 100 people not including staff. Also the high number staff to participant rate at the Tenterfield AM meeting was due to a general belief that more than 5 people would turn up.

Community Engagement Consultations dates, places and times were communicated on the TSC website, the "Local News" and flyers were distributed to the following with all dates and topics to be discussed:

- Thomas Rural
- Ten FM Radio
- Tenterfield Star Newspaper
- ABC Radio New England North West
- ABC Radio North Coast
- Killarney Co-op
- Norco Tenterfield
- Wilshire & Company
 - Tenterfield
 - Mingoola
 - Deepwater
 - Stanthorpe
- Facebook – via The Mayor
- All Councillors
- Tenterfield Business Chamber
- Main Street Businesses that take flyers and who were open

- Council's App – Push alert notification
- TSC website Engagement Hub
- All Progress Associations
 - Drake
 - Legume
 - Liston
 - Urbenville
 - Drake Resource Centre
 - Drake Lunatic Hotel
 - Mingoola
 - Wallangarra/Jennings
 - Steinbrook
- Hall Committees
 - Drake
 - Bolivia
 - Sunnyside
 - Torrington

The Submissions below are what has come directly to Council, this table **DOES NOT** include any submissions received from Councillors which have not been passed on to council for inclusion.

| Meeting/General Submission | Comments |
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| General Submissions | |
| Resident Re: Lighting IN22/57312D50 | <ul style="list-style-type: none"> • Consider installing lighting along footpath between Molesworth St Bridge and Hockeyfields Parklands. |
| Resident Submission IN22/5D5014EA | <ul style="list-style-type: none"> • Attachment 1 (2x provided) • April 6 & May 4 |
| Resident Submission: IN22/3ADA563C | <ul style="list-style-type: none"> • Attachment 2 • April 26 |
| Resident Submission IN22/3AB6881A | <ul style="list-style-type: none"> • Attachment 3 • April 26 |
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| <p>OSOCI Submission IN22/3C5A8544</p> <ul style="list-style-type: none"> • IN22/3036A757 • IN22/30127969 • IN22/358CC98E • IN22/2ACD8B4D • IN22/2D67DD2C • IN22/2DBB8B9D • IN22/2E948450 • IN22/248EC022 • IN22/2263C9D0 • IN22/2A467614 • IN22/2150CC7C • IN22/19A6AB0 • IN22/2E529CC1 | <ul style="list-style-type: none"> • Attachment 4 – all submissions in this category are the same OSOCI document verbatim. • As above |
| <p>Submission IN22/30212DFC</p> | <ul style="list-style-type: none"> • Attachment 5 • Feedback on IP&R and Workforce Management Strategy • April 15 |
| <p>Letter OSOCI – hand delivered IN22/7CE4D3A0</p> | <ul style="list-style-type: none"> • Attachment 6 • April 13 |
| <p>Submission IN22/72E6D6C5</p> | <ul style="list-style-type: none"> • Attachment 7 • Feedback on Asset Management Strategy • April 15 |
| <p>Submission IN22/2438D0A4</p> | <ul style="list-style-type: none"> • Attachment 8 • Feedback on Community Strategic Plan & other IP&R Docs • May 2 |
| <p>Submission</p> | |

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| IN22/2585C083 | <ul style="list-style-type: none"> • Attachment 9 • May 2 |
| Submission IN22/2AE8E75A | <ul style="list-style-type: none"> • Attachment 10 • April 29 |
| Submission IN22/58CD30AC | <ul style="list-style-type: none"> • Attachment 11 • April 7 |
| Submission IN22/4F99CB7E | <ul style="list-style-type: none"> • Attachment 12 • April 11 |
| Submission IN22/4EA3B46D | <ul style="list-style-type: none"> • Attachment 13 • April 11 |
| Submission IN22/421AAA5B | <ul style="list-style-type: none"> • Attachment 14 • April 12 |
| Resident, via Portal & Emailed IN22/66CE5FBE | <ul style="list-style-type: none"> • Attachment 15 • April 12 |
| Submission IN22/19F41D9F | <ul style="list-style-type: none"> • Attachment 16 • April 19 |
| Submission: IN22/691AE39 | <ul style="list-style-type: none"> • Attachment 17 • April 25 |
| Submission IN22/2BE50B78 | <ul style="list-style-type: none"> • Attachment 18 • April 29 |
| Submission | <ul style="list-style-type: none"> • Attachment 19 |

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| IN22/3729FB03 | <ul style="list-style-type: none"> • April 28 |
| Submission IN22/1CF3A9B | <ul style="list-style-type: none"> • Attachment 20 • April 18 |
| Submission IN22/6C4DCF89 | <ul style="list-style-type: none"> • Attachment 21 • Dated May 1 • Arrived Council May 16 • Includes a survey created by OSOCI |
| Meeting Notes | |
| General Meeting Notes – Councillor IN22/25B3F581 | <ul style="list-style-type: none"> • Groups generally understood that the State Government has been passing on costs. • The need to more actively push for return of high cost roads to the appropriate body, perceived inactivity on this scenario relative to level of required rate rise. • Sale of 'Sale Yard' mentioned. • Participating in future development as a means of increasing revenue. • Looking to use perceived quality of 'Local Skill Bank'- Professional/Commercial to augment future growth prospects. • Local Air Strip considered as available land for own development agenda or sale. • % of National Parks within our Shire not generating rates, greater lobbying of State Government of off-sets to reflect this loss of income. • The need to properly quantify recognizable cost savings within Shire Non-capital budget. • Development of other revenue sources. • Feeling that Rate Rise is inevitable but question level of rate rise. • Review productivity especially in areas of Compliance. • Usage of 'Grass Roots resources' available locally to lobby State Government for change in areas that are impacting costs to rate position, funding scenario. • Believe there is strong group of reasonable locals that are looking for measured cost reductions in areas that don't generate or have the ability to generate a ROI. Council has to give something back if Community is going to have to bear a rate rise. • Noticed that large sector community does not comprehend the funding requirements relevant to Grant Income and usage of general rates annually. |

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| <p>General Meeting Notes - Councillor IN22/25B3F581</p> | <ul style="list-style-type: none"> • Consistent message from ratepayers was that they are looking for Councillors and Council to commit to reduced expenditure and increased income (other than rates, fees and charges paid by ratepayers) so as to reduce the magnitude of any SRVs. |
| <p>Tenterfield AM - Staff Notes IN22/25B3F581</p> | <ul style="list-style-type: none"> • Too many TSC staff at the meeting – only 5 attendees who were not TSC employees. • Lack of communication regarding meetings. • Send note out with Meals on Wheels to let elderly/diabled know meetings are being held. • Hold meetings in middle of the day for single mothers – who’d have opportunity to attend with children in care/at school. |
| <p>Tenterfield PM – Staff Notes IN22/25B3F581</p> | <ul style="list-style-type: none"> • Building projects need to be properly investigated and scoped before starting large construction works. • Need qualified people to arrange projects. • Need to plan major projects better. • Scavenger shed shop needed at the Waste Transfer Station to recover funds from reused waste products. • Bridge maintenance and upgrades were not supported by Council (10-20 years ago), so we need to continue a program of maintenance and renewals. • Council light vehicles need to have identification logos on them. • Need to support business that want to establish such as goat meat enterprises. • Economic development contribution discounts are ending which may impact business proposals. • Need to consider impacts of shortage in available homes for rent and purchasing in the community. • Did not want development of large scale small blocks as the culture around Tenterfield is for more open area, larger blocks. • Residents would like recycling of products to minimize resource use, such as using fly ah products in roads. • Make better use of resources with recycling of building materials where possible. • Tenders should be transparent to the community when projects are issued to external contractors. • Grants need to be spent on tangible assets for the community. • Sale of Council assets should be noted as a short term benefit only with a single financial gain. • Renters and businesses will bear the Rate Increase as landlords will simply increase Rents. |

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| | <ul style="list-style-type: none"> • Audit of staff numbers and performance needs to be carried out to try and find efficiencies. |
| Jennings Staff Meeting Notes – IN22/25B3F581 | <ul style="list-style-type: none"> • Elderly residents on pensions can't afford rates rise. • Poor roads/potholes. • Drainage. • Water Mains need upgrading. • High Cost of water. |
| Drake Staff Meeting Notes – IN22/25B3F581 | <ul style="list-style-type: none"> • Mud Flat Road in poor condition. • Review of grading practice along Mud Flat Road was suggested to bring gravel off the sides back onto the road, seek to have equipment work longer hours and grade more often. • Patching truck work on Rocky River Road makes the road surface loose and breaks up again. • Need better drainage and more parking. • Need to fix stormwater drainage around the school • Curb and gutter around the school – Allison Street. School Road. • Public toilets – road into the parking area in very poor condition with big hole. • Drainage – block of land in the village have been turned into swamps by roadworks. • TSC needs to come up with a proper drainage plan and work with RMS to stop road run-off water ending up on village properties. • |
| Liston Meeting Notes IN22/25B3F581 | <ul style="list-style-type: none"> • Roads top of priority list. • Tourism funds should be reduced and more funds on roads. • Council produced Tourism brochures are a waste of resources. • Works programs that have a steady expenditure. • Cullendore Rd causeway two sharpbends (1Km back from border should be prioritized for upgrading. • Faggs Rd needs maintenance. • Faggs Rd naming should be reviewed and named Lincoln Hills Road. • Not all residents in Liston area receives 'Your Local News' • Liston transfer station not open enough. • Transfer station takes a voucher even for small quantities, could they be used in part for small quantities? • Communications – poor mobile phone services. Need a mobile tower at Sugarloaf. • Better planning needed for next 50 yrs for the upgrading Mt Lindesay Highway. |

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| | <ul style="list-style-type: none"> • Mt Lindesay Highway needs to be taken over by State Government. • Need to retain expertise in rural area. • Mingoola Dam? Water for irrigation will bring investment and jobs to Tenterfield. • No proper recognition of the value of Tourism in the TSC documents presented to the meetings. • VIC should not be sold. • Volunteers at Railway Museum don't want the VIC to be moved to the Railway Museum. • VIC volunteers know what to do – to get visitors to stay an extra day to see all the attractions – stay 2 nights. • Council needs to understand/appreciate the importance of the VIC – coach tour companies contact the VIC and ask staff to put together itineraries for groups. • TSC needs to recognize the valuable service that volunteers do at the VIC and Railway Museum. Council and senior staff need to come and see what happens. • Many Tenterfield residents are over 65, retired and many on fixed incomes – pensions and cannot afford rate rise. • Rates are cheaper in Ballina. • Needs to be more/better communication with residents about what TSC is doing. • TSC's public relations efforts are very poor – need to have FB and website running side-by-side with updates about what's happening. |
| <p>Legume Meeting Notes IN22/25B3F581</p> | <ul style="list-style-type: none"> • Drainage – blocks of land in the village have been turned into swamps by roadworks. • TSC needs to come up with a proper drainage plan and work with RMS to stop road run-off water ending up on village properties. |
| <p>Resident Submission IN22/3729FB03</p> | <ul style="list-style-type: none"> • Oppose any rate rise above the CPI increase until council efficiencies are gained. |
| <p>Sunnyside Meeting Notes IN22/25B3F581</p> | <ul style="list-style-type: none"> • Cut unwanted staff/services/sell unwanted assets/raise rates. • Land development to generate income. • Parks and gardens do a great job. • Political pressure on State Government to axe rate-pegging. • Water treatment Plant – separate fund and grant funded. |
| <p>Torrington</p> | |

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| <p>Meeting Notes - staff IN22/25B3F581</p> | <ul style="list-style-type: none"> • Sustainable Community examples and Torrington could be set up as a trial site, i.e. solar, composting. • Use recycling of plastics in Roads. • Excepting of Rate rise but want improvements in roads. • Council needs to promote what is being done to save resources i.e. Stabilizing existing gravel. |
| <p>Urbenville Progress Assoc IN22/6287CA3C</p> | <p>Who is responsible for mowing nature strips & footpaths outside residential addresses? What are the expectations of TSC?</p> |
| <p>Urbenville – Staff meeting notes IN22/25B3F581</p> | <ul style="list-style-type: none"> • Beaury Creek Road in poor condition with potholes. • Would like to see TSC workers spend more time on poor roads, less on flower beds. • Recycling practices like the reuse of plastics in roadworks • Roads need maintaining. • Community has been hit by COVID and floods and tourism has gone down the drain. • Lots of pensioners in town can't afford rate rise. • Gravel used on M633 – road to Woodenbong – no good, doesn't have any 'fines' in it and will not compact. • North Coast Health District can't support the level of home care that's needed around Urbenville – services including house cleaning, podiatry, in-home help etc. • Shortage of rental properties for health staff, nurses. • Tourism signs at Woodenbong – there needs to be a sign to Urbenville/Tooloom National Park. • Two large gum trees at 14 Boomi, Urbenville – planted by Greening Australia, now dangerous. • Urban Street footpaths need tidying up. • More public seating is needed around town – at bus stop. • Internet/NBN services are poor. Optus tower as never been connected. • TSC needs FB page – similar to Kyogle Shire which does not allow comments. |
| <p>Engagement Hub Survey INT22/14FB4A6</p> | <p>Attachment 22 Have your say on our Community Strategic Plan</p> |
| <p>Resident email: IN22/3659E553</p> | <ul style="list-style-type: none"> • Roads • Drainage |