

APPLICATION FOR WATER ACCOUNT ADJUSTMENT (Concealed Leak)

Local Government Act 1993, Section 539

Local Government (General) Regulations 2005 (Part 6)

PO Box 214, TENTERFIELD NSW 2372

247 Rouse Street, TENTERFIELD NSW 2372

EMAIL: council@tenterfield.nsw.gov.au PHONE: 02 6736 6000

WEBSITE: www.tenterfield.nsw.gov.au ABN: 85 010 810 083



1. Applicant Details (being a Property Owner or Authorised Representative)

It is important that Council is able to contact you if more information is required. Please give as much detail as possible.

Mr ☐ Ms ☐ Mrs ☐ Dr ☐ Other:

Given name/s and/or Company/organisation

Surname

Postal address

Suburb or town

State

Postcode

Contact daytime telephone

Email Address

Property address for which a Water Account adjustment is requested

Water meter number

Date leak noticed/advised

Date plumber engaged

2. Terms and Conditions (Important Information)

This application will only be considered under the following Terms and Conditions:

- The property was occupied at the time the leak occurred.
- The property is not currently under water restriction for the non-payment of previous water accounts.
- An increase in water usage (on average) of at least 100% caused by a concealed water leak in a plumbed water pipe.
- The concealed leak was repaired by a **fully licensed plumber within 15 business days** of an occupant / property owner or authorised representative being notified by Council of an increase in water usage. Notification may include the delivery of a 'High Water Consumption Letter' to the property address or verbal notification from Council Officers.
- This application must be completed and lodged to Council **within 10 business days of the repair being completed**.
- If this application is approved no further water account adjustments due to concealed water leaks will be considered for the above mentioned property for a minimum period of either 5 years.
- If this application is approved the water account credit adjustment will be calculated as per Council's Concealed Water Leakage Concession policy.
- If this Application is not approved, the property owner (or authorised representative) will be advised in writing and granted 10 business days from the date of this advice to either pay the Water Account in full or enter into a suitable payment arrangement with Council.
- If this Application is approved, the property owner (or authorised representative) will be advised (in writing) that payment of the adjusted water account is required in full within 10 business days of the date of this advice.

Please Note: No water account adjustments will be considered for leaking fixtures or water using appliances.

3. Privacy and Personal Information Protection Notice

- This information is voluntarily required to process your request and will not be used for any other purpose without seeking your consent, or as required by law;
- Your information may comprise part of a public register related to this purpose;
- Your application will be retained in Council's Records Management System and disposed of in accordance with the Local Government Disposal Authority;
- Your personal information can be accessed and corrected at any time by contacting this Council.

4. Applicant's Declaration

I declare that I have **read and accept the Terms and Conditions** (see Section 2 on the previous page) of this application and confirm all particulars supplied in this application are correct. I understand that inaccurate or false statements may cause my application to be delayed or rescinded and I give consent for Council to conduct an inspection of the above mentioned property to verify the details of this application should Council request such an inspection.

Signature/s: Date: / /

5. Leak Repair Details

This Section to be completed by Licensed Plumber repairing concealed water pipe leak

Date Leak Repaired:...../...../..... Did plumbing comply with AS 3500 prior to leak? ☐ Yes ☐ No

Photographic evidence of leak PRIOR to repair may be required.

Service leak from: ☐ Pipe ☐ Valve ☐ Fitting ☐ Other (e.g. appliance)

Leak location:

Leaking water drained to: ☐ Ground ☐ Sewer ☐ Stormwater ☐ Other:

Was the leak readily visible or apparent to the occupant? ☐ Yes ☐ No

Cause of leak: ☐ Wear ☐ Break ☐ Tree Root ☐ Other (e.g. faulty)

Water meter reading immediately after repairs complete (for all properties):

(KL) (BLACK NUMBERS ONLY)

What repairs did you make?: ☐ Cut out & install new pipe ☐ Install / Repair fitting type:

☐ Other repairs (provide details – attach additional paperwork if additional space required)

Do you certify that the repairs you have made comply with Australian Standard 3500.1? ☐ Yes ☐ No

Do you certify that you have inspected and pressure tested the entire water service at this property as per Australian Standard 3500.1 requirements? ☐ Yes ☐ No

6. Licensed Plumber Declaration

I understand that the repairs made to the water service may be subject to verification by Tenterfield Shire Council.
I certify that the information provided in this application is complete, truthful and correct.

Licensed Plumber Name

Current License Number

Plumbing Business Name

ABN

Signature/s:

Date: / /

For further information in regards to this application please see Council's 'Water Account Adjustment (Concealed Leaks) Policy' found on Council's website www.tenterfield.nsw.gov.au/policies or contact Council on 02 6736 6000 during business hours.

